

ProviderConnect Training

What is ProviderConnect?

ProviderConnect is the web interface for Providers to access Provider, Membership, Claims, etc. data and to submit electronic claims and receive electronic claim responses.

Agenda for all training dates

Morning Session → 10:30 am – 12:00 pm

Provider Module

- Contacts
- Sites
- Affiliations
- Contract Status

Uploading Electronic (837) Claims Files & Downloading Electronic Remittance Files – 835s, RAs/EOBs

- Upload/Download File Types
- Upload/Download Status
- Exception Status

Afternoon Session → 1:00 pm – 4:00 pm

Membership Module

- Checking eligibility
- Insurance
- Auth Plans & Registration/Review Events
- Claims

* Complete help documentation is available within the ProviderConnect web interface. In addition, help documents for adhoc questions/trainings will be available on the KHS website.