



Provider Notice 2.8

March 4, 2009

» **Billing of Crisis Intervention Services**

In the January 30, 2009, Provider Notice 2.7, guidance was provided for Clinical staff in the revised delivery of Crisis services. The following details are being provided for the billing staff surrounding these changes.

Crisis Intervention Billing Changes

- A. Effective March 1, 2009, there will no longer be time frames for how long a crisis service plan may continue.
- B. Crisis services may be provided at any level for the duration needed to stabilize the Member or refer them to a higher level of care.
- C. Crisis Attendant Care, Crisis CPST and Crisis Psychotherapy are identified by service type, not Provider education.
- D. These services are open to Community Mental Health Center Providers.
- E. Multiple Providers may bill for Crisis Intervention services as long as it is medically necessary and documented in the Member's record.
- F. On-going crisis codes (H2015 and H2015-HK) are no longer valid for services performed after 02/28/2009.
- G. Dates of service prior to 02/28/2009 will be accepted by KHS with on-going crisis codes. Normal timely filing limitations apply.
- H. Emergent Crisis Intervention codes will remain as H2011, H2011-HK, and H2011-HO.
- I. The reimbursement rate will remain the same for these three codes.
- J. Provider Notice 2.7 dated January 30, 2009 has more information.
- K. Please direct questions regarding these services to Carol Neeley at 785-575-9373 or CNEELEY@KHS-KS.ORG.

Steve Richards
Chief Financial Officer

We have moved!

**Our new location is:
534 S. Kansas Ave., Suite 510
Topeka, KS 66603**

Changes will go into effect 30 days following the date of publication of Provider Notice.