

Kansas Health Solutions Claims Work Plan

Exception Reporting

As of May 9, 2008

Dates of Service Not Authorized	Current - Completed Daily
Clinical Denials	Current - Completed Daily
Benefits Exhausted	Current - Completed Daily
Service Not Authorized	Current - Completed Daily
Service Not In Providers Profile	Current - Completed Daily
I-Code (Screens)	Current - Completed Weekly
Insurance Terminated	2,700 claims - Easy Adjudication; 590 claims - Long Process Adjudication
Current Spenddown	Working 4/28 report - Finishing up last week's and this week's.
Aged Spenddown - 277 file	Have all reports thru March 2008. July-March - 1 report left to work, approx 13,000 claims. Goal to complete by May 31, 2008.
	New Paper Claims - complete within 7 days
Claims Process	COB Corrected Claims - working recpts from 3/20, moving closer to goal of entering into the system within 10 days Faxes/Adjustments, includes Recoupments - working recpts from 3/10, moving closer to goal of entering into the system within 10 days
<u>eCura System Fixes</u>	
Service Not In Provider's Profile	Last issue has been corrected.
COB Calculation/Electronic Submission	Hotfix last week, will go into production at 8pm, May 9th - Will monitor closely
New registration - claim verification	Hold until June 1st
Insurance Terminated	Will be system enhancement - still pending.