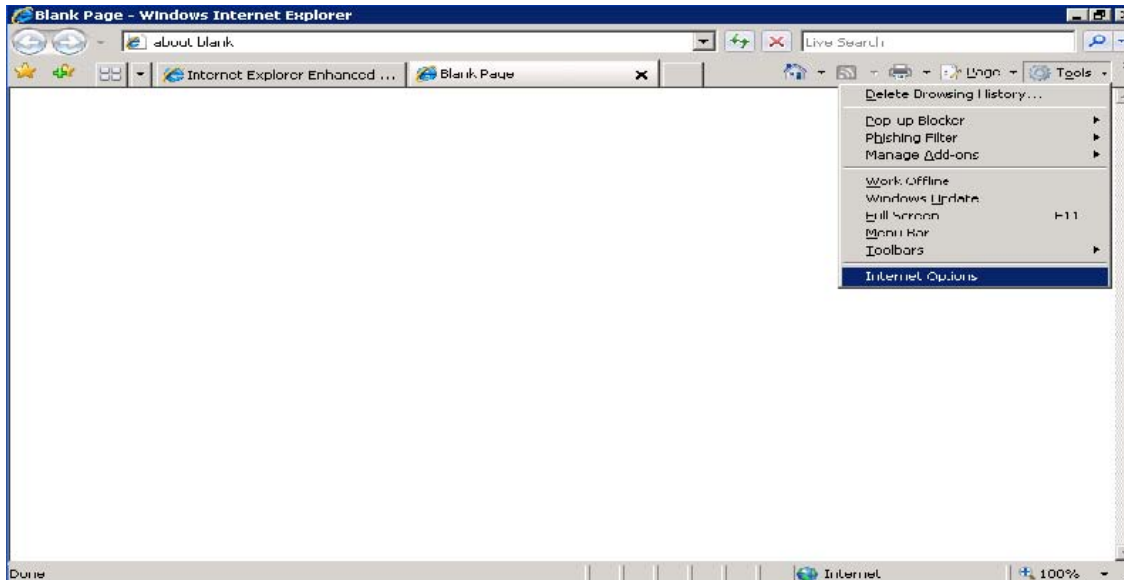


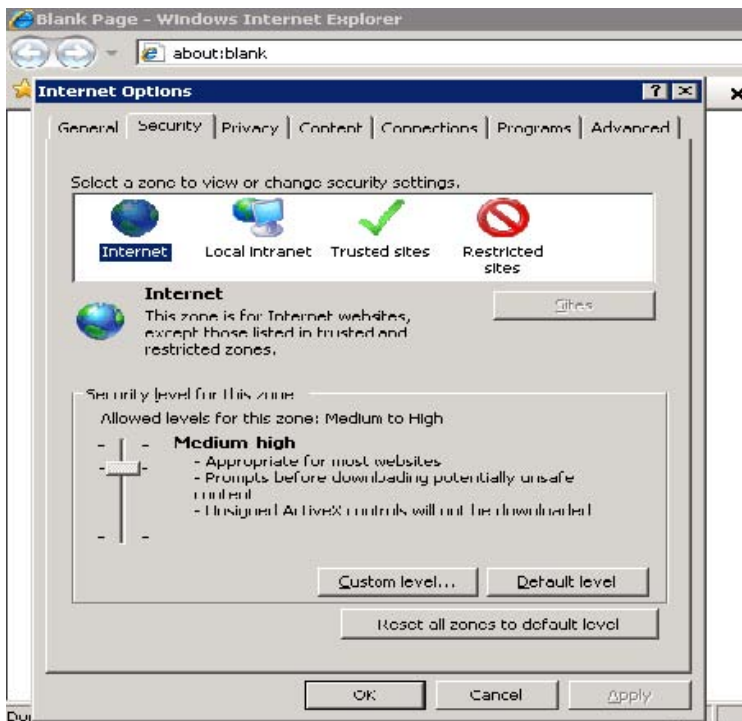
Provider Connect not working with IE 7.0

Provider Connect does not support the use of Internet Explorer 7.0. However, following the following steps have proven to solve the majority of the compatibility issues.

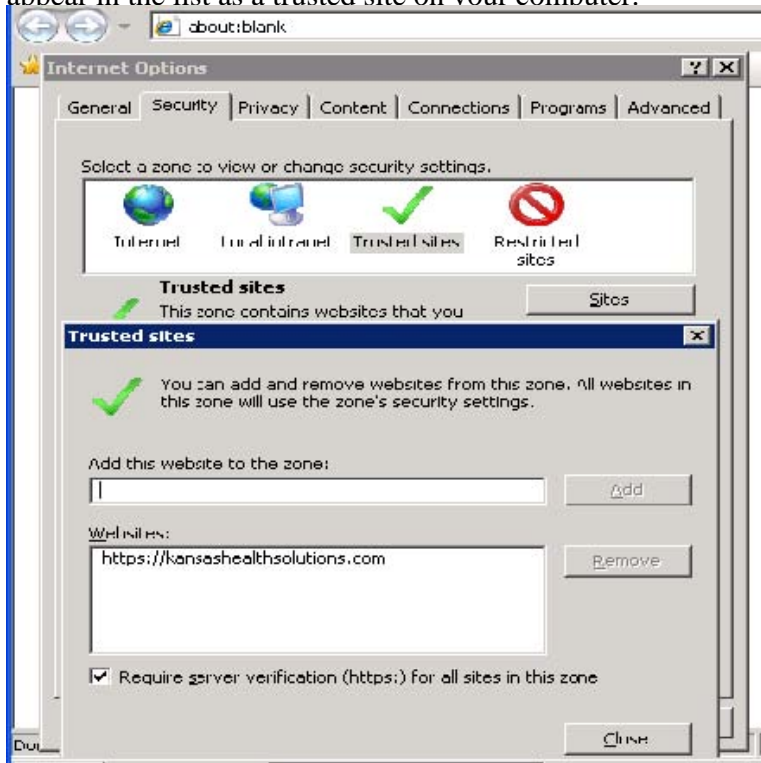
With Internet Explorer open find the Tools menu and select Internet Options.



The Internet Options section is divided by tabs. Choose the Security tab. Notice the middle part of the Security tab shows four choices, or security zones.



Click on the Trusted Sites icon in order to add the Kansas Health Solutions web site to the list of your Trusted Sites. Please note that this process will need to be completed on each computer you are using Internet Explorer 7.0 as the settings are specific to each computer. Click on Sites in order to add <https://kansashealthsolutions.com> to your trusted sites. Finish by clicking Add. The site will appear in the list as a trusted site on your computer.



Now you will change security levels for your Trusted Sites. Locate the Custom Level button while making sure Trusted Sites is selected from the available security zones. Within the Custom Level section **turn on ALL of the Active X settings by clicking the enable radio button by each category.** When completed, click ok until you are back to the browser. You will need to close Internet Explorer, and reopen it. The All Modules menu in Provider Connect should now work properly!

